



Masonic Cancer Center

UNIVERSITY OF MINNESOTA

Comprehensive Cancer Center designated by the National Cancer Institute

ADMINISTRATIVE POLICY

Computer Support

Policy Type:
Administrative Services

Policy Owner(s):
Administrative Services Manager

Policy contacts:
[Jean Jacoby](#)

Revised: (Date)
Reviewed: (Date)
Effective Date: 11/16/17

POLICY STATEMENT

MCC will pay for desktop computer support provided by AHC Information Systems (AHC-IS) to faculty who home grants in the MCC and to MCC employees.

Request Set Up of AHC-IS Support

- Contact your administrative support person for EFS information.
- Request AHC-IS Services: <https://hub.ahc.umn.edu/technology-information-systems/request-ahc-services>

AHC Policies and Procedures for Desktop Support

- AHC Policies and Procedures for desktop support can be found at: <https://hub.ahc.umn.edu/technology-information-systems/policies-procedures>